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DATE: February 5, 2004

TO: Mail Stop AF
Commissioner of Patents

PHONE: 800-786-9199
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FROM: Bourque Law Offices
Manchester, New Hampshire

PHONE: 603-623-5111
FAX: 603-624-1432

RE: Callback Requests Gateway
Our Reference: DAVOX-142XX
Number of pages including cover sheet: 20

Original of this document to be mailed as well: ☐ YES ☒ NO

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BOX PATENT APPLICATION
 Commissioner of Patents
 PO Box 1450
 Alexandria, VA, 22313-1450

Date: February 5, 2004

Attorney Docket No.: DAVOX-142XX

Sir:

Transmitted herewith for filing is an Amendment (16) pages of:

Inventor: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK FROM INFORMATION PROVIDED AT A DATA TERMINAL

Enclosed are:

- ☐ Declaration and Power of Attorney (original signature)
- ☐ Assignment Recordation Form Cover Sheet
- ☐ An Assignment of the invention to: Davox Corporation
- ☐ ___ sheets of informal drawings (one set)
- ☐ Nonpublication Request under 35 USC 122 (b) (2) (B) (i) - Form PTO/SB/35
- ☐ Other:
- ☐ Continuation-in-part application of application Serial No. _____, filed _____

☐ _____ is hereby appointed Associate Attorney by:
 Registration No.:

Attorney of Record: Daniel J. Bourque
 Registration No.: 35,457

CLAIMS FILED:	MINUS PRIOR PAID CLAIMS:	EXTRA CLAIMS:	RATE:	BASIC FEE:
				\$770.00
Independent 5	- 3	= 2	x \$86.00 =	\$172.00
Total 32	- 28	= 4	x \$18.00 =	\$ 72.00
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$290.00 =	
				\$244.00
Small Entity filing, divide by 1/2.				
				\$122.00

- ☒ Applicant claims small entity status (\$1.27)- Small Business Concern
- ☐ The filing fee has been calculated above; check No. ___ in the amount of \$ ___ is enclosed for additional claims.
- ☐ The filing fee will be submitted at a later date.
- ☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.
- ☒ I hereby certify that this correspondence is being sent by facsimile to fax number 1-703-872-9315, addressed to Mail Stop AF, Commissioner of Patents on February 5, 2004.

SUBMIT IN TRIPLICATE

Paul J. Kroon, Jr.
 Attorney of Record: Paul J. Kroon, Jr., Esq.
 Registration No.: 51,902

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being transmitted by
facsimile to Commissioner of Patents, Alexandria, VA 22313-1450 at
fax phone number 703-872-9315 on

Feb. 5, 2004

(16 pages)

By

Paul J. Kroon, Jr., Esq.

Registration No. 51,902

Attorney for Applicant

SUPPLEMENTAL AMENDMENT

Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir:

In response to the Office Action dated 19 May 2003, the RCE
and Amendment filed on 19 November 2003, and the in-person
Examiner's Interview on 7 January 2004, please amend the above-
identified Patent Application as follows: